Overview

The Docutrax online system for tracking certificates of insurance and documents is designed to successfully address best-practices risk management objectives. The system facilitates much of the repetitive, time-consuming and error-prone processes for obtaining and tracking COIs and other documents. Docutrax has been consistently proven to obtain higher rates of insurance coverage compliance at lower expense while providing previously unavailable business process efficiencies. Its highly flexible interface adapts to any business organizational requirement. Customized vendor/broker notifications and pushed email alerts to designated personnel automatically communicate with all related parties. Our professionally licensed insurance and support personnel ensure informed customer service to our client, its vendors and their brokers.

The system may be configured to collect, manage and maintain records on any type of document required. These documents may be tracked in conjunction with, or independent of, COI tracking and may include documents with their own expiration / renewal requirements. Essentially, Docutrax functions as an interactive repository for any electronic document for a given vendor or other entity. Moreover, it may be set up to directly assist in the management of internal business process tracking and / or document notification needs.

Value Proposition

- 100% Customer Retention - We are pleased to have never lost a customer since inception.
- Licensed Account Management - All our Account Managers are licensed insurance professionals with deep experience in compliance-related issues.
- Senior Insurance Industry Experts - More than 100 years of combined insurance and risk management expertise went into the design of the Docutrax system. The founders built it and they still run the company today.
- Full System Access – We don't limit you to looking at reports. All Docutrax clients have full, controlled access to every feature of the system, allowing you total control over all processes and data.
- Limitless Use Cases – Docutrax can collect, evaluate, verify, track, monitor and report on *any* document for any purpose. How you use the system is limited only by your imagination.
- Adaptability - One size doesn't fit all. Docutrax is a fully-integrated compliance solution designed specifically to *your* COI and document tracking requirements.
- Integration - Connect your legacy systems seamlessly with our RESTful API.
- No Broker or Vendor Registration - We make the Docutrax experience as frictionless and friendly as possible by not forcing anyone to play by our "rules."
- No Extra Fees – What you see is what you get; we have no hidden or extra charges that can significantly increase your cost of ownership.
- World-Class Customer Service – It's burned into our culture, and our Net Promoter Scores prove it.
- No-Charge Archiving – All your inactive records are retained and accessible in perpetuity at no charge.

Docutrax – About Us
http://docutrax.com/docutrax-about.php

Docutrax System Features
http://docutrax.com/drc/mktg/Docutrax-Features.pdf

Docutrax Service Plans
http://docutrax.com/drc/mktg/docutrax-plans.pdf

Onboarding
http://docutrax.com/drc/mktg/docutrax-onboarding.pdf

Docutrax Resource Center
http://docutrax.com/docutrax-library.php

The Docutrax Blog
http://docutrax.com/blog/index.php

Schedule a Demonstration
http://docutrax.com/docutrax-schedule-a-demo.php

The Docutrax Guide to Certificate of Insurance Tracking
http://docutrax.com/drc/mktg/Docutrax-COI-Guide.pdf